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Media pack

a guide to our areas of expertise, lead commentators and expert voices, real stories and professional imagery.



Welcome to the PSS Media Pack,

The content in this pack has been prepared to give a basic overview of who we are and what we do. Within the pack we give descriptions of our services and associated areas of expertise. The names of our key commentators/expert voices from within the organisation are given with the areas on which they are happy to discuss/comment. These individuals can be contacted via the communications team. Also indicated under each service is the availability of testimonials in addition to real cases studies and finally professional photography for which we hold the copyright.

If you need anything else at all please don't hesitate to contact one of the team using the details at the bottom of the page.

Many thanks
The PSS Communications Team

Short description of what we do

PSS is a social enterprise that works across the UK. We have one key purpose: to help people get the most from life, whether this is at home, in their families, in their health and well-being or within their wider support networks.

Our biography

In 2019 our organisation will celebrate its 100th birthday, but even as the years mount up one thing's for sure, we're not slowing with age.

As an organisation we developed some of the best known names in community support including Age Concern, the Citizen's Advice Bureau and Legal Aid. Today our team is continuing our legacy of innovation. We sit alongside Local Government and NHS services plugging the gaps and providing 'on the ground' support for a wide array of people. Our aim is simple and has been at the heart of what we do for a long time: to make the lives of those we work with better. In the 21st century we have evolved this mission to highlight the importance of encouraging people to choose their own support 'We recognise when people are in need and help them find new and practical ways to get the most out of life'. To make this a reality we provide a range of services which work across a wide spectrum of personal experience and need. This is no mean feat, our work reaches far and wide but across the organisation we give our time, push our innovation, plan our resources and recruit our teams to ensure our experience and our dedication is shaped around the individuals we support.

As our track record should tell you; we never give up on finding the right service for each individual we work with. If we don't have a service currently to meet their needs, we develop one and that is why we've been around for nearly 100 years... because we don't wait for someone else to find the solutions, we create them.

Shared Lives (also known as Adult Placement)

Short description

Operating in a similar way to Foster care this service enables adults with disabilities and/or mental health problems to live with a specially recruited carer and their family.

Overview

Shared Lives (or Adult Placement as it is also known) is a form of support where vulnerable adults and young people over 16 live at home with a specially recruited and trained carer and their family. The service runs in a similar way to a Foster placement, but this service is specifically designed for adults and young people.

Our service is fully focused around choice and independence. We encourage each individual to get involved in the decision of where they live and plan our matches carefully, so that both the carer and person using the service feel happy before the arrangement is made.

PSS formed the first service of its kind in Liverpool over 30 years ago but today it is nationwide and run by many different organisations. For us the service has shown real results, creating positive lifestyles for vulnerable adults and it now provides nearly one fifth of support for adults with a learning disability in the UK.

At PSS we manage the service from the start, we recruit and train carers, we gain a strong understanding of the needs of those wishing to use the service and alongside those involved we match the two together. We offer a programme of training and support for our carers, which helps maintain high levels of support and most importantly we are there 24/7 to help our carers along the way.

Testimonials

Available from Liverpool, Wirral, North Wales, Glasgow and the Midlands. Wide selection available from service users, commissioners, carers and staff.

Real Stories - Services Users & Carers

Available from Liverpool, Wirral, North Wales, Glasgow and the Midlands. Needs including learning disability, physical disability mental health issues, mother and baby placements and care leavers.

Photography

A range of professional photography from across the regions is available.



Expert voices

We have a number of experienced carers who are happy to talk about their experience including **Chris Goodall** from the Midlands and **Carol Heron** from Cheshire. We have nearly 400 carers across the UK so can find carers from very specific backgrounds or defined areas if required.

Rebecca Steen, Adult Social Care in Wales, Shared Lives in Wales.

Marie McConway, Adult Social Care in Scotland, Shared Lives in Scotland

Debbie Wright, Adult Social Care in England, Shared Lives in England

Rita Lalley Head of Service: Strengthening Families - with specific reference to Mother & Baby/Transitions.

Supported Living/Care and support at home

Short description

Our care and 'at home' support services enable people who need additional help to live independently in their own home. Providing a range of accommodation and associated support services which are recommended dependent on need.

Overview

We offer a wide range of housing with care and/or support to meet an individual's personal needs and maximize their ability to live life to the full. We support people with learning and/or physical disabilities, mental health needs, older people, people with substance misuse needs and young people.

We provide both self-contained and shared housing. Some staff are based within services and some provide visiting support. For those with more significant care needs we also provide a number of small registered care homes. We can also provide personal care or visiting support to people who already have their own homes, but who need some extra help. Our services are registered with the relevant regulators which gives those who use our service and their families additional confidence in the quality of our personal care. We are also accredited with each of the local authorities we work in.

Testimonials

Available from Liverpool, Wirral and Glasgow. Wide selection available from service users, commissioners, carers and staff.

Real Stories

Available from Liverpool, Wirral and Glasgow. Needs including learning disability, physical disability and mental health issues.

Photography

A range of professional photography from across the regions is available.



Expert voices

Debbie Wright, Adult Social Care in England, Supported Living in England
Marie McConway, Adult Social Care in Scotland, Supported Living in Scotland

Short breaks

Short description

We offer holidays and respite across the UK for people with learning disabilities, physical disabilities, mental health difficulties or other complex needs. This can be provided through a Shared Lives or Supported Living model or are

Overview

Caring for another person can be hard work and taking a break is really important. Having time for yourself doesn't just apply to carers but also to the person being cared for. Sometimes it's just nice to have a change of scenery and see different faces.

Our support team offer Short Breaks for people with learning and physical disabilities, mental health needs and/or other complex needs. Whether they're looking for a break with a trained and experienced 'Shared Lives' family or for a break with other people in a Supported Living house, we have lots of options across Merseyside, Glasgow, the Midlands and North Wales.

Testimonials

Available from Liverpool, Wirral, Midlands, North Wales and Glasgow. Wide selection available from service users, commissioners, carers and staff.

Real Stories

Available from Liverpool, Wirral , Midlands, North Wales and Glasgow. Needs including learning disability, physical disability and mental health issues.

Photography

Professional photography unavailable

Expert voices

Rebecca Steen, Adult Social Care in Wales, Short Breaks in Wales.

Marie McConway, Adult Social Care in Scotland, Short Breaks in Scotland

Debbie Wright, Adult Social Care in England, Short Breaks in England

Working with Young Offenders (Ordinary Homes Extraordinary Lives)

Short description

This service uses the Shared Lives model of support to help young people who have a history of offending move towards a positive future.

Overview

This service is for young people aged under 18 from anywhere in Scotland who are facing homelessness on their release from HMYOI Polmont. Our specially trained mentors are recruited to build relationships with young people during their sentence and then, upon release, offer stable accommodation and support, within their own home.

Our mentors inspire young people to develop their own plan for the future, to set realistic goals and to be flexible to changing circumstances. Young people develop the skills necessary to re-engage with education and employment, reintegrate within their community and to progress to their own sustainable tenancy.

Testimonials

Available from Scottish mentors and staff.

Real Stories

Available from across Scotland.

Photography

Professional photography unavailable

Expert voices

Marie McConway, Adult Social Care in Scotland, Shared Lives in Scotland
Gillian Reid, Young Offender Rehabilitation in Scotland

Working with the Somali Community in Liverpool (Gateway)

Short description

Supporting members of the Somali community in Liverpool to access appropriate services within their local area.

Overview

Since 1989 we have offered a range of support services to help the Somali community of Toxteth, Liverpool become more involved in mainstream life within their city. Our service employs multi-lingual staff who act as interpreters and advocates on behalf of the people who use our services. We support people with a huge range of needs including providing advice on welfare benefits, debt, employment needs, housing, immigration, education, accessing health care and even registering to vote.

Our work isn't just relevant to the adult Somali population we also work with children and young people who need additional support to maintain attendance in school, attain qualifications, access further education and ultimately get into work.

Testimonials

Available from Liverpool from a wide selection of service users, commissioners, carers and staff.

Real Stories

Available from Liverpool.

Photography

A range of professional photography from Liverpool is available.



Expert voices

Mohamed Alas, Supporting the Somali community in Liverpool
Debbie Wright, Supporting special communities.

Working with women who've offended or are at risk of offending (Women's Turnaround)

Short description

Women's Turnaround is a service just for women and offers individual and group work to support adult female offenders and women at risk of offending in Liverpool and Knowsley.

Overview

We are here to help reduce the number of women in prison who do not pose a risk to the public. We want to reduce offending and re-offending and increase the number of women diverted from prosecution. We also want to increase the number of women accessing and being successful in engaging with community provision. We also aim to reduce the number of family breakdowns and improve health and well-being. We do all this to help support a person's wider family, helping them to reach the services they need.

Our team works with lots of different agencies, such as the Citizen's Advice Bureau, drug and alcohol agencies, local training and employment agencies, mental health services and criminal justice services.

We are very experienced in working with women who have practical, personal, and emotional difficulties, so whatever a person's needs we can help. We offer individual support for all sorts of things including legal advice, advocacy, housing, benefit and debt management, employment, education and training, reading groups, health and well-being support drug and alcohol abuse, domestic abuse, reading, IT and counselling. We also run a number of group sessions which focus on thinking positively, freedom programme, parenting, critical thinking and understanding your emotions.

Testimonials

Available from Liverpool from a wide selection of service users, commissioners, carers and staff.

Real Stories

Available from Liverpool and Knowsley.

Photography

A range of professional photography from Liverpool is available.



Expert voices

Kimberley Worthington, Service Worker. Supporting female offenders
Debbie Wright, Head of Service. Supporting female offenders

Dementia Services

Befriending in Liverpool

Short description

Our dementia services are designed to reduce social isolation and give those who care for a friend or family member with dementia time to look after themselves.

Overview

Our befriending service provides basic assistance to people with dementia and their carers. It gives people with dementia the opportunity to meet new people, try new things and develop a new social group. For those who care for someone with dementia it gives them the time to go out and do some shopping, meet some friends or do other things they might not usually be able to.

Our service and our ‘befrienders’ don’t replace any formal care, we just enhance it by creating new opportunities for those with dementia and their families and friends. We offer activities for those we work with, which promote both stimulation and friendship.

Testimonials

Available from Liverpool from a wide selection of service users, commissioners, carers and staff.

Real Stories

Available from Liverpool.

Breaks for carers in Liverpool

Overview

Supporting another person all-day, everyday can make normal daily tasks a real challenge. Sometimes it can be difficult to do the things they need to like going to the bank, doing the shopping or even having their hair done. Our Bretherton Support Service can enable these carers to have a bit of time to themselves without worrying about who is looking after the person they care for.

At PSS we have a team of trained support staff who can stay at home with the person they care for or take them to do something they enjoy such as visiting the bingo, a local community group or friends & family.

In addition to our one to one support we have a social group who enjoy lunch and each other’s company on Tuesdays & Fridays. This popular group helps people feel more socially active and we can arrange travel, giving you one less thing to worry about.

Testimonials

Available from Liverpool from a wide selection of service users, commissioners, carers and staff.

Real Stories

Available from Liverpool and Knowsley.

TRIO in North Wales

Overview

TRIO is a unique model of support for people with dementia which has won awards nationally. Unlike conventional 1:1 or group support services TRIO works with one carer and two people with dementia. This gives the people who use our service more opportunities to meet other local people with similar interests and to make new friends. TRIO is provided by trained Adult Placement (Shared Lives) Carers who deliver a flexible service in which carers and their families can receive a valuable break from their caring role.

Testimonials

Available from North Wales from a wide selection of service users, commissioners, carers and staff.

Real Stories

Available from North Wales.

Photography

A range of professional photography from Liverpool is available.



Expert voices

Rebecca Steen TRIO and Adult Social Care in Wales

Pam Stopforth Dementia Lead England and Scotland

Carolyn Goble, Specialist Dementia Trainer, Dementia Friendly organisations, communities and workplaces



New Parents' Service

Post Natal Depression Support

Overview

Having a baby is meant to be a happy time, but for a lot of parents, this just isn't the case. Post Natal Depression, or PND can sometimes be the cause of this and the scary thing is, it can happen to anyone. PND has lots of symptoms these can be physical such as headaches or feeling tired all the time to emotional ones like feeling inadequate, having little interest in your baby, feeling guilty, over concern for your baby or feeling irritable. Many people feel the need to stay silent and often this only makes things worse.

Our PND service principally provides support by visiting the homes of anyone who is struggling with the symptoms of PND. Here one of our specialist practitioners assesses need and offers tailor-made support, this can include advice, enhanced listening support (both emotional and practical) and/or signposting to other services that could be of help.

If one to one at home isn't right for an individual we also offer drop in clinics at in addition to group work sessions at various venues and Children's Centres around Liverpool. This offers a space for individuals to share and learn about PND while qualified Group Workers help them to learn to relax and build up confidence at their own pace.

We appreciate not everyone wants to meet face to face, many individuals fear admitting how they really feel in case people judge them and they ask themselves questions such as: Am I really depressed? Should I tell my GP? Will I always feel like this? Therefore we have set up a Facebook and Twitter support service in addition to our own specialist website. These 'remote' services provide online forums, FAQs and the recovery stories of others and offer a place to learn more and take the first step on the road to recovery.

Liv PIP

Overview

In late 2013 we were awarded funding from the Parent Infant Partnership (PiP UK). This follows the nationally recognised success of our work with women experiencing PND and their families in Liverpool. We are just one of two services nationally to receive this funding this year and the only service in the North of England to date.

LivPIP works with mums both ante-natally and post-natally. This means that beyond our original PND provision we can now provide a fully rounded peri-natal support service for families living in Liverpool.

The vision of our funders at PiP UK is 'a society of emotionally secure children who grow up to become socially responsible adults'. To do this PiP UK fund psychotherapeutic support services, like ours and ensure these are made available to families who are struggling to form a secure relationship with their baby.

Our overarching aim is to promote positive parent infant psychotherapy as a critical element of early years intervention. We aim to do this by providing both direct support services to which professionals can refer in addition to relevant training for professionals from across the city.

Testimonials

Available from Liverpool from a wide selection of service users, commissioners, carers and staff.

Real Stories

Available from Liverpool. Including Kate Smith who has had direct experience of PND, became a volunteer with our service and is now a full time member of staff.

Expert voices Julie Rawlinson Service Manager



Spinning World

Short description

Spinning World is a specialist, psychological therapies service working with trauma and recovery. The aim of the service is to improve mental and emotional wellbeing amongst people who were born outside the UK.



Overview

Spinning World's services are for asylum seekers, migrants and/or those who speak English as a second language who have experienced human rights abuses, trauma and/or the impact of traumatic events that may have happened to themselves or other members of their family.

We work to improve the mental and emotional wellbeing by providing psychological interventions that address the complex trauma left behind by organised violence, detention, torture and ill treatment, exposure to warfare, human trafficking and sexual violence. Clients will receive an initial assessment within 3 weeks to establish need and the appropriate therapeutic intervention, a weekly appointment, a qualified and experienced therapist and, if necessary, an interpreter. We offer a variety of psychological therapies in line with the NICE guidelines on trauma. Our service is sensitive to differences in culture and diversity. Some people come for a couple of sessions, some for a longer time. The decision to continue is left in the hands of the client.

Within Spinning World we have four specific services:

Spinning World: Children & Young People

This is a specialist CAMHS service for children and young people up to the age of 25. We can also see any young person who speaks English as a second language

Spinning World: UC24 Crisis Service

This service also provides support to improve mental and emotional wellbeing, but with a specific focus on newly-arrived asylum seekers. Within this service we can provide up to 3 sessions of counselling.

Spinning World: (ALW)

Based in the Ashton, Leigh and Wigan area of the North West of England, this service provides similar services for migrants and refugees with complex trauma.

Spinning World: Women

This service is designed specifically for adult migrant and refugee women with complex trauma and is delivered out of our Liverpool office

All of our therapists have undertaken specialist training to work with this client group. Therapists and interpreters have CRB checks and all work follows the PSS safeguarding, child protection and vulnerable adult procedures. PSS is an accredited member of the BACP (British Association for Counselling and Psychotherapy) and all of our therapists adhere to the BACP framework for good practice. In addition, any interpreters we use are trained and sensitive to the demands of a therapeutic relationship.

Testimonials

Available from Liverpool from a wide selection of service users, commissioners, carers and staff.

Real Stories

Available from Liverpool.

Expert voices Lynn Learman Registered Psychotherapist and lead on Psychological Therapies



Changing lifestyles, Health Trainers in Liverpool and Barnsley

Overview

Our Health Trainers are members of the local community, they understand the real issues and challenges faced by people who are trying to make positive changes to their lifestyle. They have received specialist training which has given them the tools necessary to empower others to achieve their goals.

Our Health Trainers have an excellent knowledge of local services that can support people along their way, some of which we provide as part of the PSS family and some of which are offered by our partners. Our team work across neighbourhoods to support and motivate people to make healthier lifestyle choices and improve their health and wellbeing.

We support people to become healthier and happier, we don't tell you what to do. We provide an assessment to help identify areas of your life where you could benefit from making some changes. We help people who are looking to eat more healthily, become more active or mobile, reduce stress and/or anxiety, reduce the amount they smoke or keep their drinking in check.

We can work with you for up to 12 weeks on a one-to-one basis. Together we will create a personal health plan to assist you in achieving your goals.

Testimonials

Available from Liverpool & Barnsley from a wide selection of service users, commissioners, carers and staff.

Real Stories

Available from Liverpool & Barnsley

Photography

A range of professional photography from Liverpool is available.



Expert voices Julia Purvis Head of Service: Health and Wellbeing

Getting mums to be and new mums fit (Fitmums)

Overview

Fitmums is a free service helping women in Barnsley to have a healthy and happy pregnancy and beyond. The service is run by the Barnsley Health Trainer Service and funded through the NHS. It is aimed at supporting pregnant women to make healthy lifestyle changes helping to give their baby the best possible start in life. The scheme is specifically aimed at supporting women with antenatal and post natal activity, running group sessions such as: Aquanatal, Buggy Fit and relaxation. We are also here to help with other health related issues such as stopping smoking.

Testimonials

Available from Barnsley from a wide selection of service users, commissioners, carers and staff.

Real Stories

Available from Barnsley

Photography

A range of professional photography from Liverpool is available.



Expert voices

Claire Gray Service Manager

Children of parents with drug/alcohol misuse problems (Family Impact)

Overview

This specialist service offers a ‘whole family’ approach , supporting all family members through the recovery process.

Our service includes:

- One to one sessions and group workshops
- Outreach support
- Children and Young People group programmes
- Grandparent and family member support groups
- Guest speaker presentations
- Advice on and signposting to recovery options
- Nurturing parenting programme
- Information and guidance (including housing, budgeting and health)

We also offer ‘Family Recovery Programmes’ and individual support to those living in families affected by addiction.

Children with parents in prison

We provide support to children with a parent in prison, or children whose parents have been in prison and have recently been released. Our ‘whole family’ model means we offer support to the child, their parent/carer and, where possible, the prisoner parent post-release.

We provide families with...

- Advice on what to tell children about imprisonment
- One to one support for children to discuss their feelings and wishes regarding contact
- Peer group support for children where they can meet others who share their experience whilst having fun.
- A support group for adults who have a loved one in prison.
- Advocacy support (we can speak to prison, probation and other services on your behalf).

Parents, including both the parent/carer and the prisoner parent post-release are welcome to join our Family Recovery Programme.

HMP Altcourse Visitor’s Centre

We also manage the visitor’s centre at HMP Altcourse where our role includes the processing of visitors on arrival, providing information, support and play activities for children.

Testimonials

Available from Liverpool rom a wide selection of service users, commissioners, carers and staff.

Real Stories

Available from Liverpool.

Expert voices

Lorna Brookes Lead on ‘prisoners’ children’
Rita Lalley Head of Service: Strengthening Families

Increasing school attainment and engagement through social work support in schools (Aspire)

Lots of young people struggle to engage with school for many different reasons. Sometimes they struggle with concentration, sometimes their families haven't had a good experience of school in the past and sometimes they just don't think it's going to be much use in the future. Often it can be really hard to get past these obstacles but we're keen to try and help every young person and their family see the importance of school; in setting goals for the future and ultimately achieving them.

Our approach to youth work is effective, because we know that lots of factors contribute to a young person's behaviour and their ability to engage with school and/or other services. The 'Aspire' team work with each individual school and a panel of its pupils to recruit a team of independent social workers who are then permanently based at the school. The PSS team know it's really important to get a strong idea of who each young person is as an individual and how their family life can support them in achieving their goals. This is why we provide specialist teams who focus on their own group of families.

Working both inside and outside of schools we provide targeted behaviour and wellbeing support to children, young people and their families, supporting everyone involved to make the changes required to make the most of the opportunities that come their way.

Aspire focuses on the following aims with every young person and their family:

- An increase in school attendance/punctuality
- A reduction in the number of in-school incidents of poor behaviour
- A reduction in the length of and/or number of exclusions

Our diverse experience of working with young people and their families is proving really useful in the delivery of this work. We were the organisation behind Liverpool's Social Work Practice, the UK's first organisation to deliver a Young Carers Support project and now the first delivering Shared Lives placements for young people leaving care. We understand the diverse challenges young people can face when they're growing up and we know how to make a real difference to these young people's futures'.

Quotes

Available from Yorkshire from a wide selection of service users, commissioners, carers and staff.

Real Stories

Available from Yorkshire

Expert voices

Rita Lalley Founder of 'Aspire' and Head of Service: Strengthening Families

Development through play (Tegan)

Overview

The Tegan Service launched in 2000 and is based in Denbigh, North Wales. Our team provide a free, high quality mobile toy library with 10 play sessions every week during term time. These sessions are delivered throughout the County of Denbighshire covering six different venues in five towns: Corwen, Rhyl, Prestatyn, Bodelwyddan and Denbigh.

During the school holidays the service works closely with the 'Families' Information Service' and the Leisure Centres in Denbighshire to provide soft play sessions and open access provision for children between the ages of 0 – 14 years in Denbigh, Ruthin, Llangollen, Corwen, Prestatyn and Rhyl. Soft play sessions involve using shapes, mats and other objects made from sponge and plastic that can be bounced on, rolled on and climbed on. They offer a safe environment within which children can be active.

Tegan currently employs 4 members of staff, two full time and two part time and has a membership of 800+ children between the ages of 0 – 5 years. We also support over thirty pre- school groups around the county of Denbighshire. We aim to promote good quality play to develop life skills from an early age. To provide free or inexpensive play ideas which can be used within the family home. To enable low income families to provide their children with good quality toys by accessing our 'Toy Loan' facility. To educate families on the importance of good diet, reducing the risk of poor health in adulthood. To introduce physical activities and an early exercise programme for young children. To support families with the development of their young children.

For every session our team transports a van load of equipment to each venue, unloads and sets up the play activity. During the play session parents are encouraged to interact with their children's play, educating them on the importance of play and how their child develops life skills through play. Parents are encouraged to loan toys from the project toy library to continue this development when they get home.

Our service runs two main sessions during term time:

The 'Borrowers' where our 'little people' borrow toys while attending a themed play activity. We have all sorts of themes including the seaside and the jungle and all activities are based upon this theme.

The 'Bouncing Borrowers' where our 'little people' borrow toys and work through the 'Playing with Exercise' programme, a physical play activity developed by the project. This session is a physical play session with soft play, baby Zumba, yoga, games and parachute activities.

Testimonials

Available from North Wales from a wide selection of service users, commissioners, carers and staff.

Real Stories

Available from North Wales

Photography

A range of professional photography from Liverpool is available.



Expert voices **Rebecca Steen** Head of Service: Wales **Ann Watson MBE** Service Manager

Expert voices

All of the below team members are readily briefed and available to comment on the topics given.

Lesley Dixon Chief Executive

Health and Social Care in the 21st century, leadership in the third sector, transformational leadership, ethical leadership and building a values-based organisation.

Debbie Woodgate Director of People and Culture

Culture change, HR management in health and social care/third sector and learning and development in the 21st century

Rebecca Steen Head of Service for Wales

Adult Social Care in Wales, Shared Lives in Wales, TRIO Dementia services and Tegan service in North Wales

Pam Stopforth Head of Development and Dementia Expert: England

Living with Dementia, supporting someone with dementia and support services for people with dementia.

Carolyn Goble Dementia Training Lead

Dementia friendly communities, organisations and workplaces

Debbie Wright Head of Service: Care and Support at Home and Empowering Communities

Community Support, Shared Lives in England and Supported Living in England

Rita Lalley Head of Service: Strengthening Families

Looked After Children, Emotional and Behavioural Difficulties in Children, Social Work with Children, Young Carers, Parental drug/alcohol misuse and Mental health problems in young people.

Rita Lalley Learning and Development Lead

Social Work Student Placements.

Julia Purvis Head of Service: Health and Wellbeing

Everyday health, positive lifestyles, Fitness, Assistive Technology, Mental Health and the Health Trainers Service.

Julie Rawlinson Service Manager

New Parent's Services including LivPIP and our Post Natal Depression Service

Kimberley Worthington Project Worker Turnaround

Female Offenders and children of offenders and those at risk of offending.

Lorna Brookes Specialist Practitioner Family Impact

Children of prisoners

Ann Watson MBE Service Manager

Tegan Play Development Service North Wales

Claire Gray Service Manager Health Trainers Barnsley

Healthy Lifestyles, Health Trainers, fitness in mums-to-be and new mums

Lynn Learman Psychological Therapies Lead and Service Manager for Spinning World

Trauma and asylum seekers and refugees, psychological therapies and counselling.

Marie McConway Service Manager Scotland

Shared Lives in Scotland, Supported Living in Scotland and Short Breaks in Scotland

Gillian Reid Service Lead Ordinary Homes Extraordinary Lives

Working with Young Offenders: Scotland

Fast facts

A bit about us...

- We were formed in 1919 by Eleanor Rathbone in Liverpool
- We have five key areas to our work: creating homes, empowering communities, strengthening families, promoting wellbeing and enhancing learning.
- We work in England, Scotland and Wales, with offices in North Wales, Liverpool, Barnsley, Stafford and Glasgow.
- Our Head Office is in Liverpool
- We developed some of the best known names in community support including Age Concern, the Citizen's Advice Bureau and Legal Aid.
- We have a focus on innovation and in recent years have developed the first Shared Lives programme for care leavers and the first social work support service working in partnership with schools directly with families.
- We're funded by the NHS, Local Authorities, grant-making organisations
- We're a social enterprise and registered charity

Financial facts

- Our turnover in 2011/12 was £14.4m

PSS people facts

- We have 390 permanent members of staff
- We work with 370 registered carers
- We work with 120 registered supporters