

Shared Lives Development Worker – Shared Lives East (Norfolk and Suffolk)



Main

The post holder will be required to ensure that Shared Lives Carers deliver a high-quality Care Quality Commission regulated service, in line with local & national policies and procedures.

The Shared Lives Worker will be responsible for: -

- Ensuring that Shared Lives Carers provide personalised care and support to the people they support.
- To ensure that Shared Lives Carers safely deliver care and support services in adherence to PSS policies and procedures; and in accordance with the fundamental standards set by the Care Quality Commission.
- Where requested assist in the recruitment and support in the assessment of people who would make suitable Shared Lives carers for the service.

SCOPE OF JOB AND FOCUS OF ROLE

Service Delivery – 60%

People Management – 25%

Sustainability and Business Development – 5%

Finance and Resources – 5%

Personal Learning - 5%

TERMS & CONDITIONS

Contract Type

This is a permanent contract.

Salary

£27,544. This salary is equivalent to PSS Fixed point 31.

Disclosure

As this post requires a Disclosure check, please refer to the Recruitment of Ex-offenders statement on the Applicant Guidance page.

Hours

37 hours per week, worked over Monday to Friday

Location

Unit 14 Diss Business Centre, Scole, Diss, Norfolk. IP21 4HD

Annual Leave

27 days per year. In addition to eight paid statutory bank holidays (bank holidays are pro rata for part-time staff).

Pensions

PSS operates an Occupational Pension Scheme with The People's Pension.

Conditions of Service

Offers of employment are made subject to the following conditions:

- a) Completion of medical questionnaire
- b) Receipt of two satisfactory references, including one reference from a current or most recent employer.
- c) Authorisation to work in the UK. Under the Immigration, Asylum & Nationality Act 2006 successful candidates will be required to produce documentation which demonstrates their authorisation to work in the UK. Documents may include; Passport; full birth certificate; UK work permit; Home Office letter.
- d) An Enhanced Disclosure. Please note that having a criminal record does not automatically disbar you from working with PSS.

KEY RESPONSIBILITIES

Service Delivery

To lead in your designated area in the matching of people who would benefit from Shared Lives arrangements with Shared Lives carer/s following referrals from Local Authorities.

To maintain Shared Lives arrangements through supporting and visiting within their homes or in the community as required both the people we support and Shared Lives carers within the service on an ongoing basis to complete among other things wellbeing checks, Shared Lives carer's annual reviews.

Where applicable medication and finance checks, home safety checks and to support the Shared Lives carer to maintain their training and other relevant checks such a DBS and Gas safety certificates.

To maintain up to date and accurate records and to write reports as necessary/requested.

To work alongside the supported person and Shared Lives carers and where relevant their families and the Local Authority representatives in the development of their person-centred support plan, risk assessments and ongoing reviews.

Arrange and support access to training and sessions for Shared Lives carers to support them to meet the training requirements of the service they are providing.

To promote Shared Lives to Local Authority teams, colleges etc., through presentations, events and welcoming visitors to the service.

To keep up to date with developments and legislation within the field of Shared Lives, ensuring that standards of service are maintained and improved.

To work flexibly under the direction of the Shared Lives Manager to maximise the resources available within the service.

People Management and Relationships

To support a team of self-employed Shared Lives carers.

To work with the supported person to ensure their experiences within Shared Lives are positive and person centred.

To work alongside volunteers / experts by experience in the development of the service.

To engage fully with representatives of Local Authorities to ensure a service that is continually improving and responsive to needs.

Sustainability and Business Development

To maintain effective partnerships with other agencies and to provide information about the service to other interested bodies and agencies.

As a member of the Shared Lives Team, you will be expected to play a full part in all service delivery and planning.

Finance and Resource Management

With support from the service manager to monitor and control expenditure for own area of responsibility and to ensure PSS financial procedures are followed.

To complete regular finance checks of supported people's money as required.

ADDITIONAL DUTIES

To actively participate in developing directorate, team and individual objectives and plans, attend staff performance management and learning and development reviews.

The post holder is expected to be flexible in the performance of duties and to undertake any other duties identified as appropriate to the post.

All jobs are subject to change from time to time, and this job description will be reviewed regularly.

JOB DESCRIPTION

This job description is a guide to the work you will be required to undertake and represents a range of responsibilities commensurate with the grade for the post. It does not form part of your contract of employment.

Person Specification

Job Title: Shared Lives Development Worker

Requirement	Essential	Assess from:
	E= Essential D = Desirable	A = application I = interview R = references E = exercise/practical C = Copy of certificates
Attitude:		
To use initiative and ability to work towards working unsupervised	E	A I
Committed to partnership working	E	A I
Self-motivated	E	A I
Ability to adopt a flexible person-centred approach in a variety of situations	E	A I
Understanding/awareness of anti-oppressive and anti-discriminatory practice	E	A I
Knowledge		
Knowledge of Risk Assessment and Management	D	A I
Knowledge of Social Services Health & Voluntary Sector Service provision	D	A I
Knowledge of Assessment Procedures	E	A I
Knowledge of Shared Lives and corresponding legislation	D	A I
Knowledge of Safeguarding procedures	D	A I
Knowledge of Health and Safety management in the service context	D	A I
Skills		
Excellent communication skills written and verbal	E	A I
Excellent Organisational skills i.e. Time Management / Prioritising	E	A I
IT Skills including Teams, Word, Outlook	E	A I
Assessment skills	D	A I
Ability to build effective relationships with internal and external stakeholders	E	A I
Experience		
Experience of working with people with assessed needs and their families	D	A I
Experience of completing risk assessments	D	A I
Supporting carers	D	A I
Qualifications and training		
Level 3 Diploma in Health & Social Care or relevant professional qualification in Social Care or Health or be working towards this.	D	A
Full Driving Licence and use of car	E	A