

The PSS Big Plan 2020-2025

WE ARE
BIG HEARTED

WE ARE
GENUINE

WE ARE
PROFESSIONAL

WE ARE
OPEN MINDED

WE ARE
DETERMINED

WHAT WE DO:
We're a social enterprise that supports people to live happy, healthy and hopeful lives, whether they're:

- adults who have learning or physical disabilities, challenges with their mental health or difficulties as they're getting older;
- people in and around the criminal justice system; or
- families who've been through unsteady times.

WHY WE DO IT?
We believe that no matter what challenges life brings, everyone should have the chance to change things for the better.

WHERE WE'RE HEADING:
By 2025, we'll be top of the list for life-changing support led by those using it, for roles that are more than just a job, and for imaginative thinking that challenges the status quo in our sector.

THE GOLDEN THREAD THAT RUNS THROUGH OUR WORK:
Everything we do is guided by our values. We don't sit back and settle for the norm; we love looking for new and exciting ways of doing things and we give ourselves the time and space to do just that.

HOW ARE WE GOING TO GET THERE?
We've broken our plan of action into five themes. When each of us work towards each theme, we'll get to where we want to be...

1
Only the people we support know what it's like to be in their shoes - we listen to them, learn from them, use their knowledge to shape PSS and help them shape their lives.

2
We'll make wise decisions that keep us around for future generations.

3
People want to be part of our down-to-earth, strong and ambitious team of staff, Shared Lives carers and volunteers. Our differences are celebrated, but our values unite us.

4
We believe technology, when used in the right way, can make everyone's personal and professional lives easier and better.

5
We have a positive impact on our sector, local communities, the people within them and the planet we live on.

